

CANCELLATION POLICY

If you need to cancel your reservation in AZUL Hotel & Restaurant ****

TERMS AND CONDITION

Every client is obliged to notify the hotel about any change or cancellation of the stay in writing. Everyone has right to cancel reservation and agreed hotel services on time. In the case of cancellation of stay, the hotel is entitled to charge fees as a compensation for the financial loss in amount of:

1. there is no fee if client cancels reservation of the room until 14:00 on the day of arrival,
2. if the client doesn't report cancellation, the hotel charges 100 % of the agreed price as no show fee,
3. if the client cancels group reservation within 14 working days before arrival, the hotel charges 50 % of the agreed price.

Cancellation policy is valid since 01. 01. 2018